



Adaptec HBA 1000 Series Host Bus Adapters Installation and User's Guide

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Revision History

Issue	Issue Date	Details of Change
1-3	Aug/Sept/Oct 2015	Pre-production releases.
4	December 2015	Production release.



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PMC Adaptec Product Support

If you have questions about installing or using your PMC Adaptec product, check this document first—you will find answers to most of your questions. If you need further assistance, use the support options listed below. To expedite your service, have your computer in front of you.

Note: Please visit the Support section of www.adaptec.com for the most up to date contact information.

Self Help and Support in English

- Visit our Web site at www.adaptec.com.
- Search the Adaptec Support Knowledgebase (ASK) at ask.adaptec.com for articles, troubleshooting tips, and frequently asked questions for your product.
- For support via e-mail, submit your question at ask.adaptec.com.
- To contact Technical Support, visit our product support site at start.adaptec.com and click on "Contact Support" for options.

Technische Informationen und Support in Deutsch

- Besuchen Sie unsere Webseite www.adaptec.com/de-de
- Suchen Sie in der Adaptec Support Knowledgebase (ASK) unter ask-de.adaptec.com nach Artikeln, Tipps zur Fehlerbehebung und häufig gestellten Fragen zu Ihrem Produkt.
- Support per Email erhalten Sie unter ask-de.adaptec.com.
- Um den Technischen Support zu kontaktieren, besuchen Sie uns bitte unter start.adaptec.com und klicken Sie auf „Support kontaktieren“, für Auswahlmöglichkeiten.

Техническая поддержка и информация на русском языке

- Посещаете наш сайт www.adaptec.com/ru-ru/.
- База знаний Adaptec (ASK) на сайте ask-ru.adaptec.com – статьи, советы по устранению неисправностей и часто задаваемые вопросы о Вашем продукте.
- Для поддержки по электронной почте отправьте Ваш запрос на сайте ask-ru.adaptec.com
- Для обращения в службу Технической Поддержки, пожалуйста, посетите наш web сайт start.adaptec.com и используйте ссылку "Contact Support".

日本語での技術情報とサポート

- 弊社のウェブサイト、www.adaptec.com/ja-jp をご覧ください。
- ask.adaptec.co.jp のAdaptec Support Knowledgebase (ASK)で、お使いの製品の情報 トラブルシューティングのヒント、よくある質問を検索してください。
- Eメールでのサポートには ask.adaptec.co.jp から質問を送ってください。
- テクニカルサポートへコンタクトするには、弊社ウェブサイト start.adaptec.com をご覧になり、"Contact Support"をクリックして下さい。

Limited 3-Year Hardware Warranty

1. PMC-Sierra, Inc. ("PMC-Sierra") warrants to the purchaser of this product that it will be free from defects in material and workmanship for a period of three (3) years from the date of purchase. If the product should become defective within the warranty period, PMC-Sierra, at its option, will repair or replace the product, or refund the purchaser's purchase price for the product, provided it is delivered at the purchaser's expense to an authorized PMC-Sierra service facility or to PMC-Sierra.
2. Repair or replacement parts or products will be furnished on an exchange basis and will either be new or reconditioned and will be subject to original warranty term. All replaced parts or products shall become the property of PMC-Sierra. This warranty shall not apply if the product has been damaged by accident, misuse, abuse or as a result of unauthorized service or parts.
3. Warranty service is available to the purchaser by delivering the product during the warranty period to an authorized PMC-Sierra service facility or to PMC-Sierra and providing proof of purchase price and date. The purchaser shall bear all shipping, packing, and insurance costs and all other costs, excluding labor and parts, necessary to effectuate repair, replacement or refund under this warranty.
4. For more information on how to obtain warranty service, click on the Contact Support link at start.adaptec.com.
5. THIS LIMITED WARRANTY DOES NOT EXTEND TO ANY PRODUCT WHICH HAS BEEN DAMAGED AS A RESULT OF ACCIDENT, MISUSE, ABUSE, OR AS A RESULT OF UNAUTHORIZED SERVICE OR PARTS.
6. THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES WHICH NOW OR HEREAFTER MIGHT OTHERWISE ARISE RESPECT TO THIS PRODUCT. IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT SHALL (A) HAVE NO GREATER DURATION THAN 3 YEARS FROM THE DATE OF PURCHASE, (B) TERMINATE AUTOMATICALLY AT THE EXPIRATION OF SUCH PERIOD AND (C) TO THE EXTENT PERMITTED BY LAW BE EXCLUDED. IN THE EVENT THIS PRODUCT BECOMES DEFECTIVE DURING THE WARRANTY PERIOD, THE PURCHASER'S EXCLUSIVE REMEDY SHALL BE REPAIR, REPLACEMENT OR REFUND AS PROVIDED ABOVE. INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOSS OF DATA, ARISING FROM BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ARE NOT THE RESPONSIBILITY OF PMC-SIERRA AND, TO THE EXTENT PERMITTED BY LAW, ARE HEREBY EXCLUDED BOTH FOR PROPERTY DAMAGE, AND TO THE EXTENT NOT UNCONSCIONABLE, FOR PERSONAL INJURY DAMAGE.
7. WITHIN THE US, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO YOU.
8. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY DEPENDING ON WHERE YOU RESIDE.
9. FOR AUSTRALIA RESIDENTS, IF THE PRODUCT SHOULD BECOME DEFECTIVE WITHIN THE WARRANTY PERIOD, PMC-SIERRA, AT ITS OPTION, WILL REPAIR OR REPLACE THE PRODUCT, OR REFUND THE PURCHASER'S PURCHASE FOR THE PRODUCT, PROVIDED IT IS DELIVERED AT THE PURCHASER'S EXPENSE BACK TO THE PLACE OF PURCHASE AFTER PMC-SIERRA TECHNICAL SUPPORT HAS ISSUED AN INCIDENT NUMBER. IN ADDITION TO THE WARRANTIES SET FORTH HEREIN, OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

Regulatory Compliance Statements

Federal Communications Commission Radio Frequency Interference Statement

Attention: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. However, if this equipment does cause interference to radio or television equipment reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.
- Use a shielded and properly grounded I/O cable and power cable to ensure compliance of this unit to the specified limits of the rules.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

UL Compliance Statement

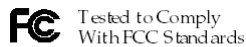


PMC Adaptec products are tested and listed by Underwriters Laboratories, Inc. to UL 60950-1 Second Edition and IEC-60950-1 Second Edition standards, file numbers E175975. PMC Adaptec products are for use only with UL listed ITE.

PMC-Sierra, Inc.

Use only with the listed ITE:

Adaptec HBA 1000-16i/Adaptec HBA 1000-8i8e/
Adaptec HBA 1000-8i/Adaptec HBA 1000-8e/
Adaptec HBA 1000-16e



FOR HOME OR OFFICE USE

European Union Compliance Statement



This Information Technology Equipment has been tested and found to comply with EMC Directive 89/336/EEC, as amended by 92/31/EEC and 93/68/EEC, in accordance with:

- EN55022 (1998+A1:2000+A2:2007) Emissions:
 - Class B ITE radiated and conducted emissions
- EN55024 (1998+A1:2001+A2:2010) Immunity:
 - EN61000-4-2 (2009) Electrostatic discharge: ± 4 kV contact, ± 8 kV air
 - EN61000-4-3 (2010) Radiated immunity: 3V/m
 - EN61000-4-4 (2004) Electrical fast transients/burst: ± 1 kV AC, ± 0.5 kV I/O
 - EN61000-4-5 (2006) Surges: ± 1 kV differential mode, ± 2 kV common mode
 - EN61000-4-6 (2009) Conducted immunity: 3 V
 - EN61000-4-11 (2004) Supply dips and variations: 30% and 100%
- EN50581 (2012) Technical Documentation:
 - For the assessment of electrical and electronic products with respect to the restriction of hazardous substances

In addition, all equipment requiring U.L. listing has been found to comply with EMC Directive 73/23/EEC as amended by 93/68/EEC in accordance with EN60950 with amendments A1, A2, A3, A4, A11.

Australian/New Zealand Compliance Statement



This device has been tested and found to comply with the limits for a Class B digital device, pursuant to the Australian/New Zealand standard AS/NZS 3548 set out by the Spectrum Management Agency.

Canadian Compliance Statement



This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Japanese Compliance (Voluntary Control Council Initiative)



This equipment complies to class B Information Technology equipment based on VCCI (Voluntary Control Council for Interface). This equipment is designed for home use but it may causes radio frequency interference problem if used too near to a television or radio. Please handle it correctly per this documentation.

Korean Compliance (KCC) Statement



PMC Adaptec products are tested and certified by KCC:

MSIP-REM-KHK-1000-8i8e

The above certification covers the following series:

Adaptec HBA 1000-16i, Adaptec HBA 1000-8i8e,
Adaptec HBA 1000-8i, Adaptec HBA 1000-8e,
Adaptec HBA 1000-16e

B급 기기

(가정용 방송통신기자재)

Class B Equipment

(For Home Use Broadcasting & Communication Equipment)

이 기기는 가정용(B급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

This equipment is home use (Class B) electromagnetic wave suitability equipment and to be used mainly at home and it can be used in all areas.

1 About This Guide

This Installation and User's Guide explains how to install and setup your PMC Adaptec HBA 1000 Series Host Bus Adapter, including driver installation and use of the BIOS-based PMC SAS/SATA Configuration utility. It also provides troubleshooting tips and instructions for flashing the HBA 1000 Series firmware.

These Adaptec HBA 1000 Series models are described in this guide:

- Adaptec HBA 1000-8i
- Adaptec HBA 1000-8e
- Adaptec HBA 1000-8i8e
- Adaptec HBA 1000-16i
- Adaptec HBA 1000-16e

What You Need to Know Before You Begin

This guide is written for data storage and IT professionals who are responsible for installing, configuring, and maintaining Adaptec HBA 1000 Series Host Bus Adapters in computers or servers in a "cloud" or data center environment. You should be familiar with computer hardware, operating system administration, data storage devices, and SAS and Serial ATA (SATA) technology.

Terminology Used in this Guide

Many of the terms and concepts referred to in this guide are known to computer users by multiple names. This guide uses these terms:

- Host Bus Adapter or HBA (also known as controller, adapter, or I/O card)
- Disk drive (also known as hard disk, hard drive, or hard disk drive)
- Solid State Drive (also known as SSD or non-rotating storage media)
- Enclosure (also known as a storage enclosure, disk drive enclosure, or JBOD)

How to Find More Information

You can find more information about your Adaptec HBA 1000 Series Host Bus Adapter by referring to these documents, available for download at the Adaptec Web site at start.adaptec.com.

- *Adaptec Host Bus Adapter 1000 Series Release Notes*—Includes updated product information and known issues and limitations. (PMC-2152169)
- *Adaptec Host Bus Adapter 1000 Series Command Line Utility User's Guide*—Describes how to use the ARCCONF utility to perform configuration and storage management tasks from an interactive command line. (PMC-2152156)
- *Adaptec HBA 1000 Series Host Bus Adapters Installation and User's Guide* (this manual)—Describes how to install drivers and configure the HBA 1000 Series adapter for initial use. (PMC-2152188)

2 Kit Contents and System Requirements

This section lists the contents of your Adaptec HBA 1000 Series kit and the system requirements for successfully installing and using your HBA.

Kit Contents

- Adaptec HBA 1000 Series adapter
- Low-profile bracket

Note: The latest firmware, drivers, utilities software, and documentation can be downloaded from the Adaptec Web Site at start.adaptec.com. For more information, see [Downloading the Driver Package](#) on page 23.

System Requirements

- PC-compatible computer with Intel Pentium, or equivalent, processor
- 4 GB of RAM minimum
- Available compatible PCIe slot (depending on your adapter model—see the descriptions in [About Your Host Bus Adapter](#))
- One of these operating systems:
 - Microsoft® Windows® Server, Windows 10, Windows 8.1, Windows 7
 - Red Hat® Enterprise Linux
 - CentOS
 - SuSE Linux Enterprise Server
 - Ubuntu Linux
 - VMware ESXi

See the *Release Notes* for a complete list of supported OS versions.

- USB flash drive or CD burner, for creating driver disks and bootable media

3 About Your Host Bus Adapter

This section provides an overview of the features of the Adaptec HBA 1000 Series adapter.

Standard Features

- Support for SAS and SATA HDDs, Solid State Drives (SSDs), removable media, and SAS tape drives
- uEFI pre-boot BIOS, CTRL-A configuration utility
- Flash ROM for updates to firmware and BIOS
- up to 16 ports, 12 Gb/s I/O
- SAS 3.0, PCIe 3.0
- Low-profile MD2 form factor
- Mini-SAS HD connectors
- Support for disk drive enclosures with SES2 enclosure management hardware
- Thermal sensor, with logging capabilities

Mechanical Information

Board Dimensions

This table shows the board dimensions of the Adaptec Host Bus Adapter 1000 Series, in inches.

Table 1: Board Dimensions

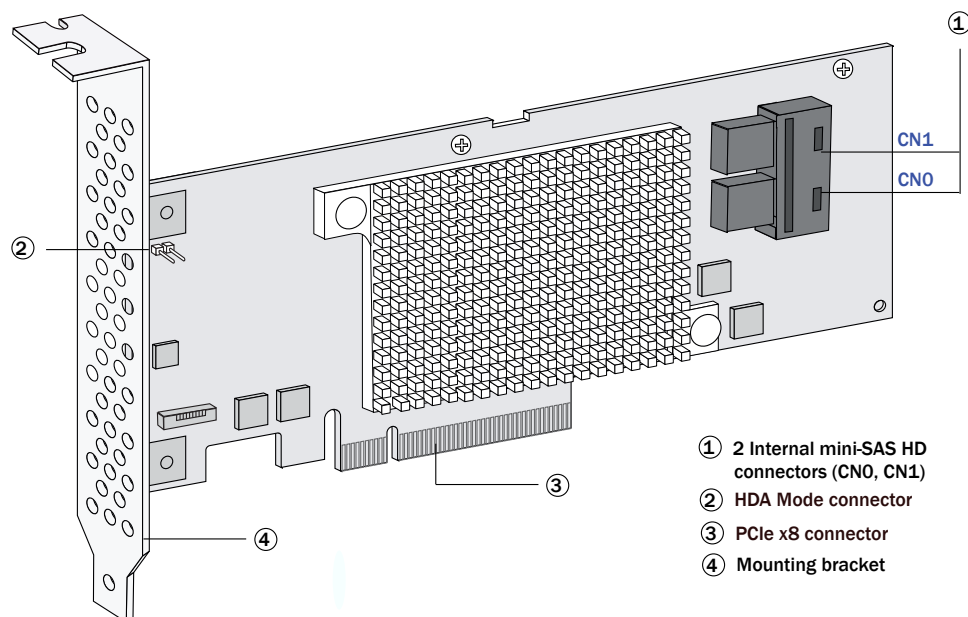
Dimension	Measure
Height	2.535"
Length	6.60"
PCB Thickness	0.62"
Max Component Height, Top Side	0.570"
Max Component Height, Bottom Side	0.105"

Heat Sink

HBA 1000 Series adapters include a passive heat sink capable of bi-directional airflow. For airflow requirements, see [Environmental Specifications](#) on page 35.

About the Adaptec HBA 1000-8i

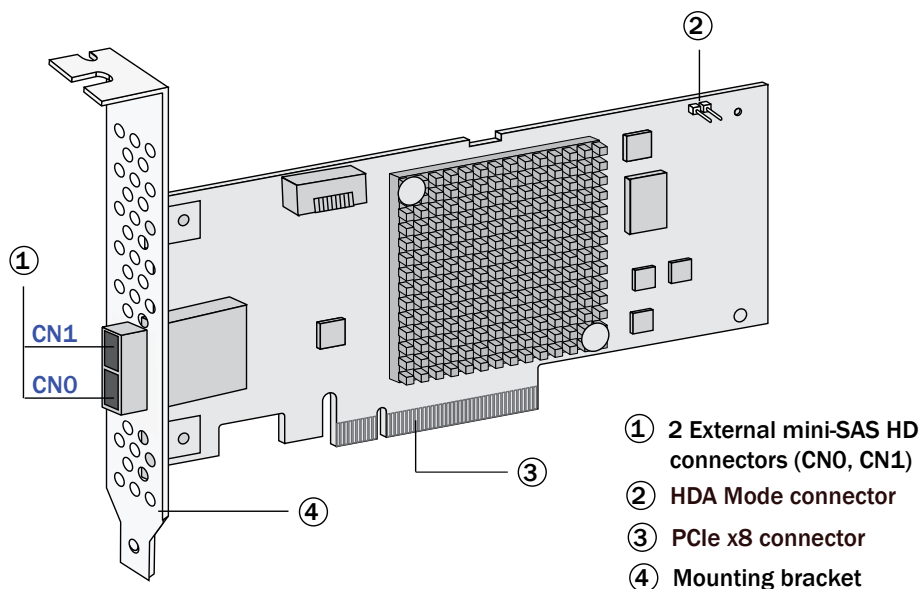
The Adaptec HBA 1000-8i is a SAS Host Bus Adapter with these features:



Form Factor	Low-profile MD2
Bus compatibility	PCIe 3.0
PCIe bus width	x8
Data transfer rate	12 Gb/s per port
Phys (Unified Serial Ports)	8
Standard memory	16 MB Boot Flash
Connectors, internal	2 mini-SAS HD x4 (SFF-8643)
Maximum number of disk drives	8 direct-attached (or up to 238 with expanders)
Enclosure Support	IBPI and SGPIO
Thermal sensor	Processor temperature

About the Adaptec HBA 1000-8e

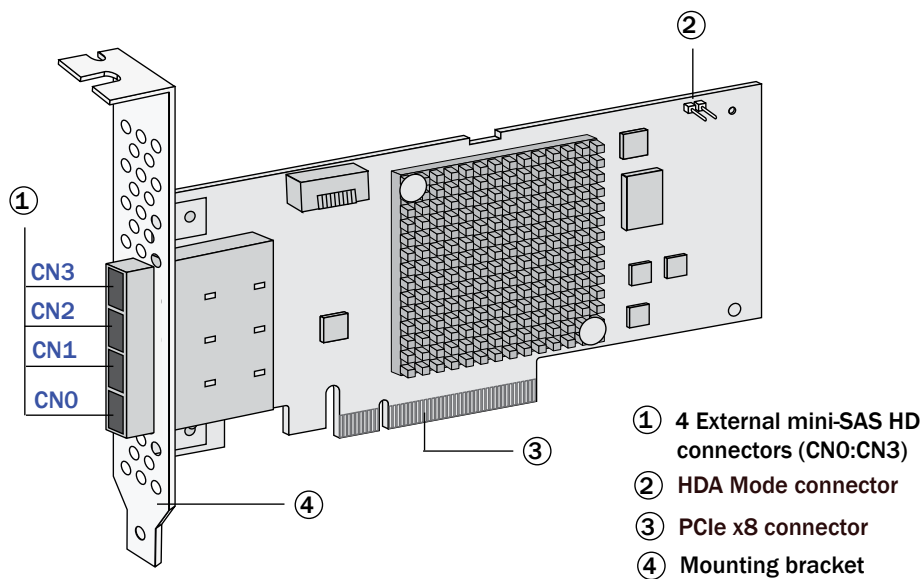
The Adaptec HBA 1000-8e is a SAS Host Bus Adapter with these features:



Form Factor	Low-profile MD2
Bus compatibility	PCIe 3.0
PCIe bus width	x8
Data transfer rate	12 Gb/s per port
Phys (Unified Serial Ports)	8
Standard memory	16 MB Boot Flash
Connectors, external	2 mini-SAS HD x4 (SFF-8644)
Maximum number of disk drives	8 direct-attached (or up to 238 with expanders)
Enclosure Support	IBPI and SGPIO
Thermal sensor	Processor temperature

About the Adaptec HBA 1000-16e

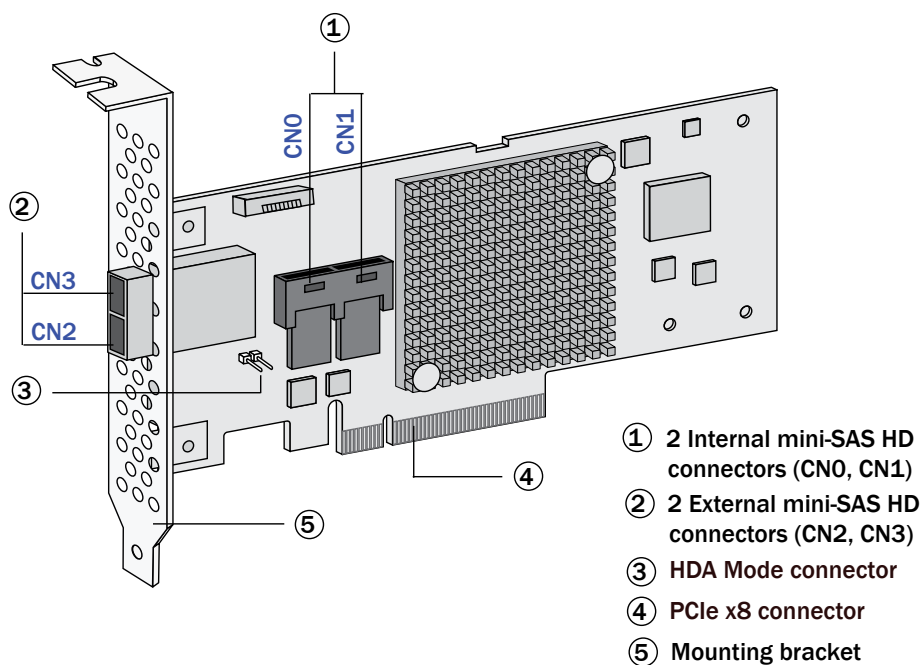
The Adaptec HBA 1000-16e is a SAS Host Bus Adapter with these features:



Form Factor	Low-profile MD2
Bus compatibility	PCIe 3.0
PCIe bus width	x8
Data transfer rate	12 Gb/s per port
Phys (Unified Serial Ports)	8
Standard memory	16 MB Boot Flash
Connectors, external	4 mini-SAS HD x4 (SFF-8644)
Maximum number of disk drives	16 direct-attached (or up to 238 with expanders)
Enclosure Support	IBPI and SGPIO
Thermal sensor	Processor temperature

About the Adaptec HBA 1000-8i8e

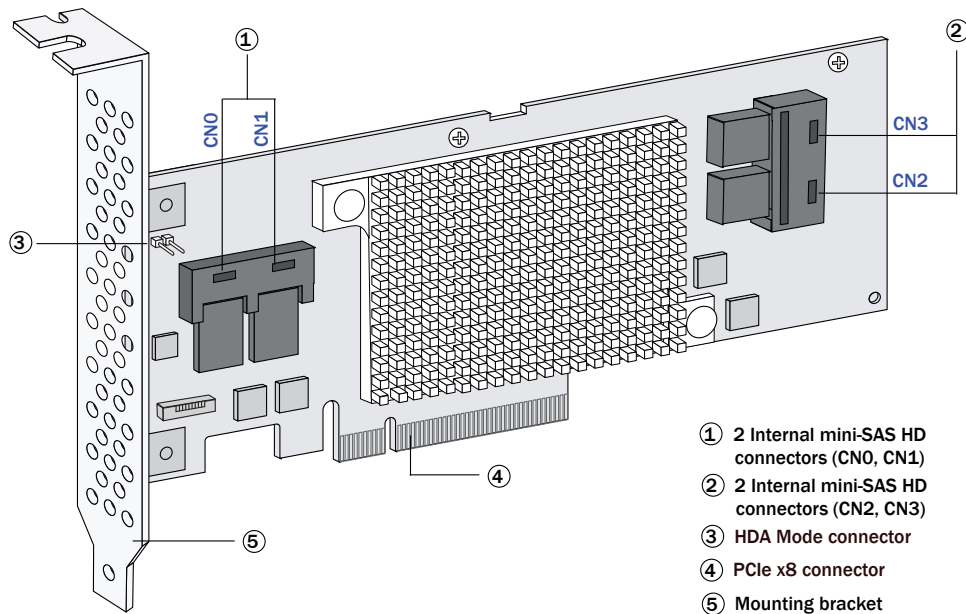
The Adaptec HBA 1000-8i8e is a SAS Host Bus Adapter with these features:



Form Factor	Low-profile MD2
Bus compatibility	PCIe 3.0
PCIe bus width	x8
Data transfer rate	12 Gb/s per port
Phys (Unified Serial Ports)	16
Standard memory	16 MB Boot Flash
Connectors, internal	2 mini-SAS HD x4 (SFF-8643)
Connectors, external	2 mini-SAS HD x4 (SFF-8644)
Maximum number of disk drives	16 direct-attached (or up to 238 with expanders)
Enclosure Support	IBPI and SGPIO
Thermal sensor	Processor temperature

About the Adaptec HBA 1000-16i

The Adaptec HBA 1000-16i is a SAS Host Bus Adapter with these features:



Form Factor	Low-profile MD2
Bus compatibility	PCIe 3.0
PCIe bus width	x8
Data transfer rate	12 Gb/s per port
Phys (Unified Serial Ports)	16
Standard memory	16 MB Boot Flash
Connectors, internal	4 mini-SAS HD x4 (SFF-8643)
Maximum number of disk drives	16 direct-attached (or up to 238 with expanders)
Enclosure Support	IBPI and SGPIO
Thermal sensor	Processor temperature

4

Installing the Controller and Disk Drives

This section explains how to install your Adaptec HBA 1000 Series adapter in a computer cabinet or server and connect it to internal and external disk drives.

Before You Begin

- Read [Safety Information](#) on page 34.
- Familiarize yourself with your HBA's physical features (see [Standard Features](#)).
- Ensure that you have the right number of disk drives for your application (see [Selecting Disk Drives and Cables](#) on page 20).

Selecting Disk Drives and Cables

Disk Drives

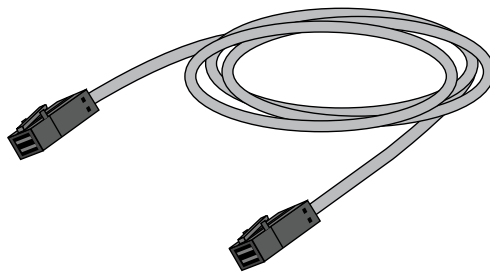
Your Adaptec HBA 1000 Series adapter supports SAS and SATA disk drives, Solid State Drives (SSDs), and SAS tape drives. For more information about compatible disk drives, refer to the Adaptec Web site at www.adaptec.com/compatibility.

Cables

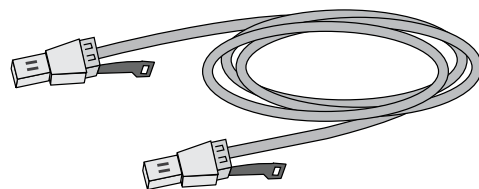
Depending on your HBA model and application requirements, you can use any of the cables listed below. For more information about cabling options for your HBA, visit the Adaptec Web site at www.adaptec.com/en-us/products/cables.

Note: We recommend using Adaptec SAS cables only.

SAS HD Cables



Internal SAS HD to SAS HD (SFF-8643 to SFF-8643)
—Connects to a backplane or enclosure.



External SAS HD to SAS HD (SFF-8644 to SFF-8644)
—Connects to a backplane or enclosure.

Installing the Host Bus Adapter

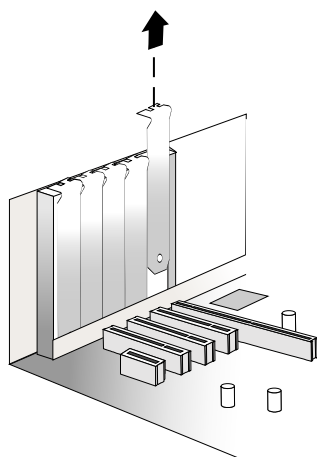
This section describes how to install the Adaptec HBA 1000 Series adapter into your computer cabinet or server. Adaptec HBA 1000 Series adapters have three configurations:

- Adapters with internal connectivity
- Adapters with external connectivity
- Adapters with internal and external connectivity

Follow the steps below to install your HBA and connect internal and external storage devices.

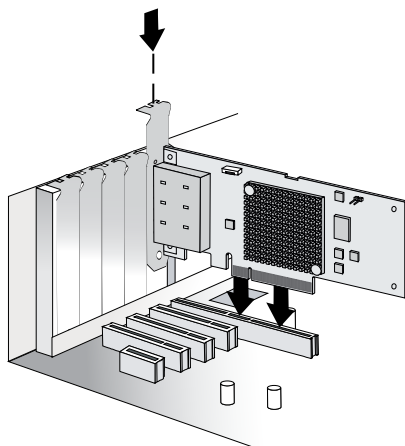
1. Turn off your computer and disconnect the power cord and any network cables. Open the cabinet, following the manufacturer's instructions.
2. Select an available PCIe expansion slot that's compatible with your HBA and remove the slot cover, as shown in the figure below. (To check PCIe bus compatibility of your HBA, see [About Your Host Bus Adapter](#) on page 14.)

Caution: Touch a grounded metal object before handling the adapter.

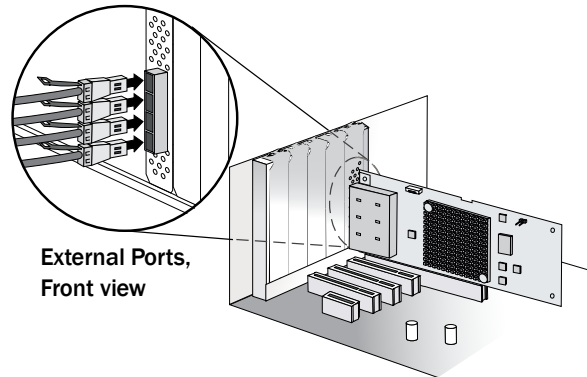


3. Insert the HBA into the expansion slot and press down gently but firmly until it clicks into place. When installed properly, the adapter should appear level with the expansion slot.

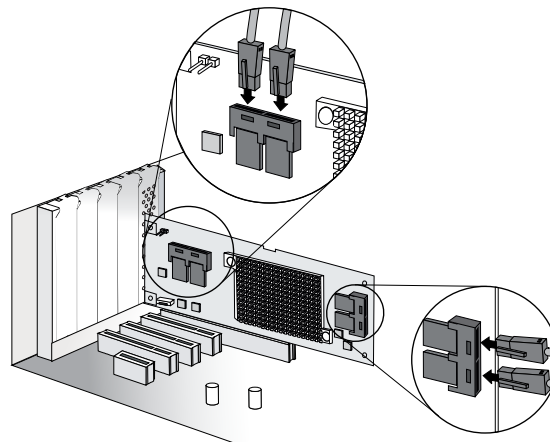
Caution: Be sure to handle the adapter by its bracket or edges only. Apply pressure only on the edges when inserting the card into expansion slot.



4. Secure the bracket in the expansion slot, using the retention device (for instance, a screw or lever) supplied with your computer.
5. Connect SAS HD cables between the HBA and internal or external storage devices, as required:
 - For an HBA with external ports, connect SAS HD cables between the HBA and external disk drives or enclosures:



- For an HBA with internal ports, connect SAS HD cables between the HBA and internal disk drives or enclosures:



- For an HBA with with internal and external ports, connect SAS HD cables between the HBA and internal and external disk drives or enclosures.
6. Close your computer cabinet, reconnect the power cord and network cables, then power up the system.

5 Installing the Driver and an Operating System

This chapter explains how to install the Adaptec HBA 1000 Series adapter driver while installing the operating system.

Note: To install the driver on an existing operating system, see [Installing the Driver on an Existing Operating System](#) on page 27.

Download the Driver Package

Complete these steps to download the drivers for your operating system(s) from the Adaptec Web site:

1. Open a browser window, then type `start.adaptec.com` in the address bar.
2. Enter your product or adapter model number, then select HBA 1000.
3. Select your operating system version, for instance, Microsoft Windows Server 2012 x64 or Red Hat Enterprise Linux 7; then select the appropriate driver from the list.
4. Download the HBA 1000 Series driver package.
5. When the download completes, extract the package contents to a temporary location on your machine. Each driver is stored in a separate folder (\windows 2012, \rhel6, \rhel7, and so on).

Note: See the *Release Notes* for a complete list of available driver files.

Creating a Driver Disk

Create a driver disk by completing the steps below. You will need a USB flash drive to complete this task.

Note: For VMware, see [Installing with VMware](#).

1. Change to the driver directory for your operating system version.
2. Write the driver binary file to a USB flash drive.
3. Remove and label the driver disk.
4. Continue the installation with the instructions for your operating system.

Installing with Windows

Note: Use the following procedure for all supported Windows versions. You will need your Windows Installation DVD (or equivalent virtual media/iso image) to complete this task.

To install the HBA 1000 Series adapter driver while installing Windows:

1. Insert the Windows installation DVD, then restart the computer.
2. Follow the on-screen instructions to begin the Windows installation.
3. When prompted to specify a location for Windows, select **Load Driver**.
4. Insert the USB driver disk, browse to the driver location, then click **Ok**.
5. When prompted to select the driver to install, click **Next**.
6. Click **Next** again to accept the default partition configuration.
7. Follow the on-screen instructions to complete the installation.

Installing with Red Hat Linux or CentOS

Note: You will need your installation DVD (or equivalent virtual media/iso image) to complete this task. You must have root privilege to install the driver image.

To install the Adaptec HBA 1000 Series adapter driver while installing Red Hat Linux or CentOS:

1. Insert your installation CD.

2. Restart your computer.
3. When the first installation screen appears, insert the USB driver disk.
4. Type this command at the Boot: prompt, then press **Enter**:

```
linux dd
```

5. Select **Yes** to indicate that you have a driver disk, browse the USB drive (typically, `/dev/sda1`), then select the driver image.
6. Verify that the driver is loaded, then complete the installation following the on-screen instructions.

Installing with SuSE Linux Enterprise Server

Note: You will need the SuSE installation DVD (or equivalent virtual media/iso image) to complete this task. You must have root privilege to install the driver image.

To install the HBA 1000 Series adapter driver while installing SuSE Linux:

1. Insert the SuSE Installation DVD.
2. Restart your system.
3. When the installation selection screen appears, choose the type of installation you want, press **F6**, then select **Yes** to indicate that you have a driver disk.
4. Insert the USB driver disk.
5. (*SuSE 11 SP3 32-bit only*) Add 'brokenmodules=aacraid dud=1' to the Boot menu. This step ensures that the installer loads from the driver disk, not the in-box driver.
6. When prompted to "Please choose the Driver Update medium", highlight the USB partition, then select **OK**.

Note: If the "choose Driver Update medium" screen is displayed again, assume that the driver was accepted; select **Back**, then press **Enter**.

7. (*SuSE 11 SP3 32-bit only*) On the "Welcome screen", switch to the console by typing **CTRL+ALT+F2**, then type this command:

```
insmod ./update/000/modules/aacraid.ko
```

Press **CTRL+ALT+F7** to return to the Welcome screen.

8. Complete the installation, following the on-screen instructions.

Installing with Ubuntu Linux

Note: You will need the Ubuntu installation DVD (or equivalent virtual media/iso image) to complete this task. You must have root privilege to install the driver image.

To install the HBA 1000 Series adapter driver while installing Ubuntu Linux:

1. Insert the Ubuntu Installation DVD, then restart your computer.
2. When the installation menu appears, select **Install Ubuntu Server**. Continue the installation until the "Configure Network" screen appears, then type **CTRL+ALT+F2** to switch to the console.
3. Insert the USB driver disk.
4. Assuming the USB drive is assigned to `/dev/sda1`, type the following commands to begin loading the driver:

```
mkdir mnt2 /AACRAID
mount /dev/sda1 /mnt2
cp -R /mnt2/* /AACRAID
umount /mnt2
```


5. Copy the driver file to the /lib/modules directory:

```
rmmod aacraid
cp -f /AACRAID/aacraid.ko
/lib/modules/3.16.0-23-generic/kernel/drivers/scsi/aacraid/aacraid.ko
```

6. Remove the USB drive.

7. Install the loadable module:

```
insmod /lib/modules/3.16.0-23-generic/kernel/drivers/scsi/aacraid/aacraid.ko
```

8. Press CTRL+ALT+F1 to switch back to the installation screen, then follow the on-screen prompts to continue the installation.

Note: Do not press Continue at the end of the installation until you complete Step [9]!

9. When prompted to reboot the system, press CTRL+ALT+F2 to switch to the console.

10. Type the following commands to complete the driver installation:

Ubuntu 32-bit:

```
cp -f /AACRAID/aacraid.ko-POST_MOD
/target/lib/modules/2.6.32-28-generic-pae/kernel/drivers/scsi/aacraid/aacraid.ko
chroot /target
/sbin/depmod -a 2.6.32-28-generic-pae
update-initramfs -u -v
exit
```

Ubuntu 64-bit:

```
cp -f /AACRAID/aacraid.ko
/target/lib/modules/3.16.0-23-generic/kernel/drivers/scsi/aacraid/aacraid.ko
chroot /target
/sbin/depmod -a 2.6.32-28-server
update-initramfs -u -v
exit
```

11. Press CTRL+ALT+F1 to switch back to the installation screen, then reboot.

Installing with VMware

Note: You will need a writable CD to complete this task. You must have administrator privileges to create the driver disk and install the driver image.

To install the Adaptec HBA 1000 Series adapter driver with VMware ESXi 6.0 or VMware ESXi 5.5, you must create a custom boot image using the ESXi-Customizer tool. ESXi-Customizer automates the process of customizing the ESXi install-ISO and runs as a script under Microsoft PowerShell.

You can download the ESXi-Customizer tool from <http://www.v-front.de/p/esxi-customizer.html> and other locations on the Web.

Note: Be sure to install the prerequisite software first, including Powershell and Microsoft .NET 2.0, before you install ESXi-Customizer.

To install the Adaptec HBA 1000 Series adapter driver while installing VMware:

1. Download and install Microsoft PowerShell and Microsoft .NET 2.0, as needed. You can download PowerShell and Microsoft .NET from the Microsoft Download Center at www.microsoft.com/download.

Note: PowerShell is pre-installed on many Windows systems, including Windows Server 2012.

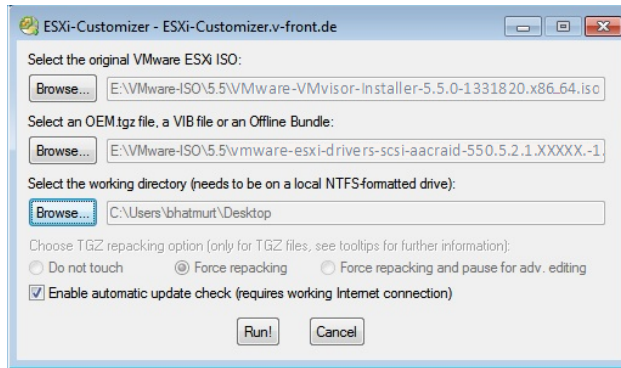
2. Download the ESXi-Customizer tool from <http://www.v-front.de/p/esxi-customizer.html> or other Web location. Then, unpack the archive to a local directory on your Windows system; C:\ESXi-Customizer, for instance.

3. Run ESXi-Customizer from the installation directory:

```
C:\ESXi-Customizer>ESXi-Customizer.cmd
```

The ESXi-Customizer GUI window opens.

4. Enter the path to the original VMware install-ISO and the driver VIB file for your VMware version. The files should be on your USB driver disk or in the driver download directory on your Windows system (see table below; see also [Creating a Driver Disk](#) on page 23).



Options	Description
ESXi 5.5	VMware-VMvisor-Installer-5.5.0-1331820.x86_64.iso vmware-esxi-drivers-scsi-aacraid-550.5.2.1.XXXXXX.-1.5.5.1331820.x86_64.vib
ESXi 6.0	VMware-VMvisor-Installer-6.0.0-2494585.x86_64.iso vmware-esxi-drivers-scsi-aacraid-600.6.2.1.XXXXXX.-1.0.6.2159203.x86_64.vib

5. Choose a working directory for the script (to save the custom ISO), then click **Run**.

6. When a pop-up message prompts to add the driver VIB, click **Yes**.

ESXi-Customizer builds the custom ISO and saves it in the working directory.

7. Burn the custom ISO image to a writable CD.

Note: Use whatever tool you prefer to burn the CD, such as an interactive (GUI-based) tool or a command line tool.

Remove the CD after you finish burning the image.

8. On the VMware ESXi machine, insert the custom boot CD, then restart your computer.
9. Follow the on-screen instructions to begin the VMware installation.
10. Complete the VMware installation, following the on-screen instructions.
11. Remove the custom boot CD, then reboot your computer.

6 Installing the Driver on an Existing Operating System

This chapter explains how to install the Adaptec HBA 1000 Series adapter driver on an existing operating system.

Note: To install the driver while you're installing an operating system, see [Installing the Driver and an Operating System](#) on page 23.

Download the Driver Package

Complete these steps to download the drivers for your operating system(s) from the Adaptec Web site:

1. Open a browser window, then type `start.adaptec.com` in the address bar.
2. Enter your product or adapter model number, then select HBA 1000.
3. Select your operating system version, for instance, Microsoft Windows Server 2012 x64 or Red Hat Enterprise Linux 7; then select the appropriate driver from the list.
4. Download the HBA 1000 Series driver package.
5. When the download completes, extract the package contents to a temporary location on your machine. Each driver is stored in a separate folder (\windows 2012, \rhel6, \rhel7, and so on).

Note: See the *Release Notes* for a complete list of available driver files.

Creating a Driver Disk

Create a driver disk by completing the steps below. You will need a USB flash drive to complete this task.

Note: For VMware, see [Installing with VMware](#).

1. Change to the driver directory for your operating system version.
2. Write the driver binary file to a USB flash drive.
3. Remove and label the driver disk.
4. Continue the installation with the instructions for your operating system.

Installing on Windows

Note: The following instructions apply to all supported Windows operating systems.

To install the driver on Windows:

1. Start or restart Windows.
2. In the Control Panel, launch the Device Manager, right-click on the SAS Controller listed under Other Devices, then select **Update Driver Software**.
3. Insert the driver disk, then select **Browse my computer for driver software**.
4. Browse to the driver disk location, then click **Next**.
5. Select the driver from the list, then click **Next**.
6. When the installation is complete, remove the driver disk and restart your computer.

Installing on Red Hat, CentOS, or SuSE Linux

Note: For Red Hat 7, SLES 11 SP3, or SLES 12 systems booted with uEFI Secure Boot, you need to add a public key to the MOK list (Machine Owner Key) before completing the steps below:

```
mokutil --import aacraid_key_pub.der
```

Enter and confirm a password for the MOK enrollment request, reboot, then complete the enrollment from the uEFI console.

Enter the password you associated with this request (using mokutil), or enter your root password, then confirm the enrollment. Once the key is on the MOK list, it is propagated automatically to the system key ring for this and subsequent reboots (that is, it persists), when uEFI Secure Boot is enabled.

To install the driver on Red Hat Linux, CentOS, or SuSE Linux:

1. Insert and mount the driver disk (assuming the USB drive is `/dev/sda1`):

```
mount /dev/sda1 /mnt/usb
```

2. (SLES 11 SP3, SLES 12 only) Install the `aacraid-ueficert` RPM:

```
rpm -ivh mount-point/xxx/aacraid-ueficert-<OS VERSION>-1.2.1-XXXXX.<OS ARCH>.rpm
```

where *mount-point* is the mount point on the Linux system and *xxx* is the driver path.

3. Install the driver RPM for your operating system:

```
rpm -ivh mount-point/xxx/yyy.rpm
```

where *mount-point* is the mount point on the Linux system, *xxx* is the driver path, and *yyy.rpm* is the rpm file name.

4. Reboot your computer to ensure the driver loaded correctly.

Installing on Ubuntu Linux

Note: For driver installation on Ubuntu Linux, you may need to create the root account and password. Enter these commands: `sudo bash; sudo passwd root`. You must have root privilege to install the driver image.

To install the driver on Ubuntu Linux:

1. Insert and mount the driver disk (assuming the USB drive is `/dev/sda1`):

```
mount /dev/sda1 /mnt/usb
```

2. Install the DEB driver package (where `xxxxx` is the build number):

Ubuntu 12:

```
sudo dpkg -i /mnt/usb/aacraid-1.2.1-xxxxx-Ubuntu11.10+12.04+12.04.1+12.04.2-all.deb
```

Ubuntu 14:

```
sudo dpkg -i /mnt/usb/aacraid-1.2.1-xxxxx-Ubuntu14.10-x86_64.deb
```

3. Reboot your computer to ensure the driver loaded correctly.

Installing on VMware

Note: You must remove the old driver before you can install the new one. You must have root privilege to install the new driver.

Note: To copy the driver VIB file to the VMware ESXi server (in [Step 2](#) below), you must have access to a remote copy utility, such as WinSCP, putty, or Linux scp.

To install the driver on VMware:

1. At the VMware console screen, type these commands to remove the old driver from a VMware 5.x or VMware 6.0 system:

```
esxcli software vib list | grep -i aacraid (list driver packages)
esxcli software vib remove --vibname=scsi-aacraid --maintenance-mode (remove package)
```

2. Using a remote copy utility, copy the driver VIB file for your operating system version to a local directory on the ESXi server. This example uses Linux scp to copy the driver to /tmp/aacraid (where xxxxx is the build number):

VMware ESXi 5.5:

```
scp
/mnt/sd1/linux/driver/vmware-esxi-drivers-scsi-aacraid-550.5.2.1.xxxxx.-1.5.5.1331820.x86_64.vib
root@<esx-server-ip>:/tmp/aacraid
```

VMware ESXi 6.0:

```
scp
/mnt/sd1/linux/driver/vmware-esxi-drivers-scsi-aacraid-600.6.2.1.xxxxx.-1.0.6.2159203.x86_64.vib
root@<esx-server-ip>:/tmp/aacraid
```

3. Install the VIB module (where xxxxx is the build number):

VMware ESXi 5.5:

```
esxcli software vib install -f -v
file:/tmp/aacraid/vmware-esxi-drivers-scsi-aacraid-550.5.2.1.xxxxx.-1.5.5.1331820.x86_64.vib
```

VMware ESXi 6.0:

```
esxcli software vib install -f -v
file:/tmp/aacraid/vmware-esxi-drivers-scsi-aacraid-600.6.2.1.xxxxx.-1.0.6.2159203.x86_64.vib
```

4. Reboot your computer.

7

Solving Problems

This section provides basic troubleshooting information and solutions for solving problems with your Adaptec HBA 1000 Series Host Bus Adapter.

Troubleshooting Checklist

If you encounter difficulties installing or using your Adaptec 1000 Series Host Bus Adapter, check these items first:

- With your computer powered off, check the connections to each disk drive, power supply, enclosure, and so on.
- Try disconnecting and reconnecting disk drives from the adapter.
- Check that your adapter is installed in a compatible PCIe expansion slot. To verify the bus compatibility of your adapter, see [About Your Host Bus Adapter](#) on page 14.
- Ensure that your adapter is firmly seated and secured in the PCIe expansion slot.
- If your adapter is not detected during system boot, try installing it in a different compatible expansion slot. (See [Installing the Host Bus Adapter](#) on page 21 for instructions.)
- Did the driver install correctly?
- If you have external disk drives (or other devices), are they powered on?
- Check the Release Notes for compatibility issues and known problems.

If you are still unable to resolve a problem, contact PMC Support.

Resetting the Adapter

You may need to reset your HBA 1000 Series adapter if it becomes inoperable or if a firmware upgrade is unsuccessful. HBA 1000 Series adapters support a reset protocol called HDA mode flash. For information about HDA mode, contact your support representative. To locate the HDA mode jumper on your adapter, see the board illustrations in [About Your Host Bus Adapter](#) on page 14.

A Using the PMC SAS/SATA Configuration Utility

The PMC SAS/SATA Configuration utility is a BIOS-based utility that you can use to manage your HBA 1000 Series adapter and the devices attached to it. It comprises a set of tools for viewing and modifying adapter properties, viewing disk drive properties, and flashing the HBA firmware.

Running the PMC SAS/SATA Configuration Utility: Ctrl-A or uEFI/HII?

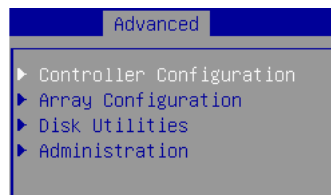
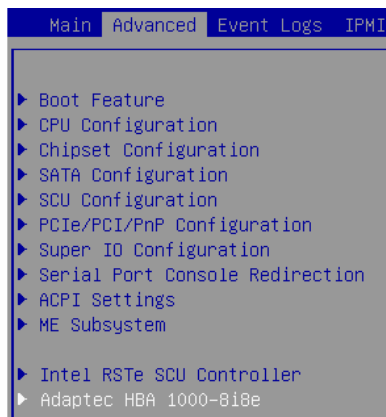
Your Adaptec HBA 1000 Series adapter supports two interfaces to the BIOS-level controller configuration options described in this section: Ctrl-A and uEFI/HII.

On servers that support the Unified Extensible Firmware Interface, or uEFI (version 2.10 or higher), the BIOS-level configuration options are presented with a uEFI/HII interface (Human Interaction Infrastructure), rather than Adaptec's legacy Ctrl-A interface. uEFI/HII provides an architecture-independent mechanism for initializing add-in cards, like the HBA 1000 Series adapter, and rendering contents to the screen in a uniform way.

To access the HBA 1000 Series adapter configuration options with the Ctrl-A interface, start or restart your computer. When prompted, press `Ctrl+A`, then select your controller from the list. The Ctrl-A BIOS main menu is displayed.



In the uEF/HII interface, the server's standard BIOS provides access to the HBA 1000 Series adapter configuration options. How you access the BIOS varies, depending on the server manufacturer, but typically it's started by simply pressing `DEL`. Once you enter setup, navigate to the "**Advanced**" menu (below, left), then select your controller from the list. The uEF/HII main menu is displayed (below, right).



From that point on, the uEFI/HII menus and the Ctrl-A menus for managing your controller are similar. For example, the Controller Configuration menu (uEFI/HII) and the Controller Settings menu (Ctrl-A) contain similar options for viewing and modifying controller properties (though the task flow may differ); the Disk Utilities menu contains similar options for working with disk drives; and so on.

Note: The Administration menu is available only with the uEFI/HII interface. The Array Configuration menu (uEFI/HII) and the Logical Device Configuration menu (Ctrl-A) are not supported on the HBA 1000 Series adapter.

In both interfaces, all the tools are menu-based and instructions for completing tasks appear on-screen. Menus can be navigated using the arrows, Enter, Esc, and other keys on your keyboard.

This appendix provides instructions for navigating and completing tasks with the *uEFI/HII* interface. To complete tasks with the Ctrl-A interface:

- Refer to the on-screen instructions for keyboard navigation and selection options.
- Refer to the option descriptions in this section for details about individual configuration settings.

Modifying HBA 1000 Series adapter Settings

To modify the HBA 1000 Series adapter settings, start the PMC SAS/SATA Configuration Utility, select **Controller Configuration** from the main menu, then select **Controller Properties** or **Advanced Controller Properties**. You can set the options in the table below.

Option	Description
Connector Mode (CN0:CN3)	<ul style="list-style-type: none"> • HBA: exposes physical drives to the operating system
Advanced Properties:	
Max Drive Request Queue Depth	Sets the queue depth for the controller. Valid values are Automatic, 2, 4, 8, 16, and 32.

Clearing the Controller Configuration

Clearing the controller configuration destroys the controller meta-data, including partition information.

Caution: When you clear the controller configuration, you lose all data stored on that controller. Be sure you no longer need the data on the controller before proceeding.

To clear the controller configuration:

1. Start the PMC SAS/SATA Configuration Utility in uEFI mode (see [Running the PMC SAS/SATA Configuration Utility: Ctrl-A or uEFI/HII?](#) on page 31).
2. Select your controller, then press **Enter**.
3. From the main menu, select **Controller Configuration**, then select **Clear Controller Configuration**.
4. Select **Clear Config Submit**.

Viewing Disk Drive Properties

Use the Disk utilities to view the disk drives on a controller and view disk drive properties.

To view disk drive properties:

1. Start the PMC SAS/SATA Configuration Utility in uEFI mode (see [Running the PMC SAS/SATA Configuration Utility: Ctrl-A or uEFI/HII?](#) on page 31).
2. Select your controller, then press **Enter**.
3. From the main menu, select **Disk Utilities**.
4. Use the arrow keys to select a disk drive.
5. Press **Esc** to return to the previous menu.

Updating the HBA 1000 Series adapter Firmware

Note: This option is available only in the uEFI interface.

To update the HBA 1000 Series adapter firmware:

1. Copy the firmware binary file (.bin) to a USB flash drive, then connect the USB drive to the machine. Alternatively, copy the firmware binary to a known location on your machine.



2. Start the PMC SAS/SATA Configuration Utility in uEFI mode (see [Running the PMC SAS/SATA Configuration Utility: Ctrl-A or uEFI/HII?](#) on page 31), select the controller you want to flash, then press `Enter`.
3. From the main menu, select **Administration**, then select **Flash Controller Firmware**.
4. Select **Continue with flashing Firmware**.
5. Select the storage device where the firmware binary file is located (the USB drive, for instance), navigate the folder hierarchy, then select the firmware binary file.
The firmware is sent to the controller.
6. When the update is complete, reboot the server.

B Safety Information

To ensure your personal safety and the safety of your equipment:

- Keep your work area and the computer clean and clear of debris.
- Before opening the system cabinet, unplug the power cord.

Electrostatic Discharge (ESD)

Caution: ESD can damage electronic components when they are improperly handled, and can result in total or intermittent failures. Always follow ESD-prevention procedures when removing and replacing components.

To prevent ESD damage:

- Use an ESD wrist or ankle strap and ensure that it makes skin contact. Connect the equipment end of the strap to an unpainted metal surface on the chassis.
- Avoid touching the adapter against your clothing. The wrist strap protects components from ESD on the body only.
- Handle the adapter by its bracket or edges only. Avoid touching the printed circuit board or the connectors.
- Put the adapter down only on an antistatic surface such as the bag supplied in your kit.
- If you are returning the adapter to Adaptec Product Support, put it back in its antistatic bag immediately.

If a wrist strap is not available, ground yourself by touching the metal chassis before handling the adapter or any other part of the computer.

C

Technical Specifications

Environmental Specifications

Note: The Adaptec HBA 1000 Series requires adequate airflow to operate reliably. The recommended airflow is **200 LFM** (linear feet per minute), minimum. Forced airflow is **required**.

Ambient temperature with forced airflow	0 °C to 55 °C
Relative humidity	10% to 90%, non-condensing
Altitude	Up to 3,000 meters

Note: Ambient temperature is measured 1" from the HBA processor.

DC Power Requirements

Bus Type	Description	Requirements
PCIe	DC Voltage	3.3 V \pm 9%, 12 V \pm 8%

Current and Power Requirements

Adapter Model	Typical Power	Typical Current
Adaptec HBA 1000-8i	9.40W	0.3A @ 3.3 VDC; 0.7A @ 12.0 VDC
Adaptec HBA 1000-8e	8.70W	0.1A @ 3.3 VDC; 0.7A @ 12.0 VDC
Adaptec HBA 1000-8i8e	12.30W	0.1A @ 3.3 VDC; 1.0A @ 12.0 VDC
Adaptec HBA 1000-16i	11.80W	0.3A @ 3.3 VDC; 0.9A @ 12.0 VDC
Adaptec HBA 1000-16e	11.10W	0.1A @ 3.3 VDC; 0.9A @ 12.0 VDC

Note: For the HBA 1000-8e/16e/8i8e, 3.3V current is measured without Active cables. Typical current will increase according to the type and number of Active cables.

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