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README.TXT

Adaptec maxView Storage Manager
Adaptec Command Line Interface Utility (ARCCONF)

as of December 4, 2012
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Please review this file for important information about issues
and errata that were discovered after completion of the standard
product documentation. In the case of conflict between various
parts of the documentation set, this file contains the most
current information.

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1. New Features in this Release

   - maxView Storage Manager, Web-based storage management
     software; replaces Adaptec Storage Manager (ASM) JAVA
     client

   - Support for maxView Storage Manager GUI and ARCCONF command
     line utility on VMware Guest OSs

   - Support for Adaptec Series 7 and Adaptec Series 6 controllers

   - ARCCONF command line utility feature update

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2. Software Versions and Documentation

   2.1 Utility Software

       - Adaptec maxView Storage Manager Version 1.1
       - Adaptec ARCCONF Command Line Interface Utility Version 1.1

   2.2 Documentation on this DVD
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        PDF Format (English/Japanese):

        - maxView Storage Manager User's Guide
        - Adaptec RAID Controller Command Line Utility User's Guide

        HTML and Text Format:

        - maxView Storage Manager Online Help
        - maxView Storage Manager README.TXT file
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3. Installation and Setup

    3.1 Installation Instructions

        The Adaptec SAS RAID Controllers Installation and User's Guide
        contains complete installation information for the controllers
        and drivers. The Adaptec RAID Controllers Command Line Utility
        User's Guide contains complete installation information for
        ARCCONF. The maxView Storage Manager User's Guide contains
        complete installation information for the maxView Storage
        Manager software.

    3.2 Supported Operating Systems

        Microsoft Windows:

        o Windows Server 2012, 2008, 32-bit and 64-bit
        o Windows Server 2008 R2, 64-bit
        o Windows Storage Server 2008 R2 (all versions)
        o Windows SBS 2011 (all versions)
        o Windows 7, Windows 8, 32-bit and 64-bit

        Linux:

        o Red Hat Enterprise Linux 6.2, 5.8, IA-32 and x64
        o SuSE Linux Enterprise Server 11, 10, IA-32 and x64
        o Debian Linux 6.0, IA-32 and x64
        o Ubuntu Linux 12.04, 11.04, 10.04, IA-32 and x64
        o Fedora Linux 16, 15, 14, IA-32 and x64
        o CentOS 6.2, 5.8

        VMware:

        o VMware ESX 4.1
        o VMware ESXi 5.1

        Solaris:

        o Solaris 10 U9
        o Solaris 11 Express*

    3.3 General Setup Notes

        - In this release, maxView Storage Manager supports Adaptec
          Series 7 and Adaptec Series 6 controllers only. It is not
          backwards compatible with older Adaptec controller models.

        - maxView Storage Manager is not supported on FreeBSD. Use
          ARCCONF to create and manage arrays.

        - maxView Storage Manager and legacy ASM and cannot coexist on
          the same system.

    3.4 Remote Access

        maxView Storage Manager requires the following range of ports
        to be open for remote access:

        o 34570-34580 (TCP)
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         o 34570 (UDP)
         o 34577-34580 (UDP)


    3.5 Windows 8 Setup

        To log in and use maxView Storage Manager on a Windows 8 system,
        you must create a local user account; you cannot use your
        MS Live account. To create a local user account:

        1. Log into your MS Live account.
        2. Select Settings->Change PC Settings->Users->Switch to Local user.
        3. Provide account details.
        4. Start maxView Storage Manager and log in with your local user
           account credentials.


    3.6 Linux Setup

        To ensure that the maxView Storage Manager CIM Server initializes
        and starts correctly on systems with SELINUX enabled, enter the
        following commands, as root:

        # cd /usr/StorMan/pegasus/bin
        # chcon -t textrel_shlib_t /usr/StorMan/pegasus/lib/libpegcommon.so.1
          (or chcon -t textrel_shlib_t /usr/StorMan/pegasus/lib/lib*  if any other binary
relocation failed)

    3.7 Changing maxView Login Credentials

        To change maxView Storage Manager's login credentials after changing
        the OS-level username/password for the Administrator's account:

        1. Run changecredentials.exe (in the maxView Storage Manager installation
directory):

            changecredentials.exe <new_username> <new_password>

        2. Start maxView Storage Manager and login with the new credentials.

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4. Known Limitations

    4.1 Hot Spares

        After using a hot spare to successfully rebuild a redundant
        logical drive, maxView Storage Manager will continue to
        report the drive as a global hot spare. To remove the hot
        spare designation, delete it in maxView Storage Manager.

    4.2 Event Messages

        maxView Storage Manager displays incomplete event messages
        for logical drive members that are hot unplugged from an
        enclosure. The event messages do not include the enclosure
        number or serial number.

    4.3 Dual-Controller Systems

        In dual-controller systems, the controller order in maxView
        Storage Manager and the BIOS differs. Example: with an
        Adaptec 72405 and 7805 installed, the BIOS reports
        the 72405 as controller 1 and the 7805 as controller 2;
        in the GUI, the controller order is reversed.

    4.4 Email Notifications on CentOS

        On CentOS 5.8 x64, email notifications may not be sent for
        logical drive creations, degraded logical drives, or logical
        drives that are rebuilding or fully rebuilt.

    4.5 SGPIO Enclosures
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In this release, maxView Storage Manager does not show connector information for SGPIO enclosures.

4.6 Uninitializing Physical Devices

To "uninitialize" a physical drive, use ARCCONF or the BIOS. maxView Storage Manager does not support the uninitialize action in this release.

4.7 Non-RAID Mode Controllers

maxView Storage Manager can "see" RAID controllers operating in HBA mode or Auto-Volume mode (Adaptec Series 7 controllers only). However, to change the controller mode, you must use ARCCONF or the BIOS.

4.8 RAID-Level Migrations

- We do not recommend performing a RAID-level migration (RLM) or Online Capacity Expansion (OCE) on a logical drive with maxCache SSD caching enabled.

- Always allow a RAID-level migration to complete before creating a support archive file. Otherwise, the support archive will include incorrect partition information. Once the migration is complete, the partition information will be reported correctly.

4.9 Display and Refresh Issues

- When using maxView Storage Manager and the CLI concurrently, configuration changes may not appear in the maxView Storage Manager GUI until you refresh the display by pressing F5.

- Configuration changes may not appear in the GUI immediately.

4.10 Browser Issues

- With Microsoft Internet Explorer 8.0.7601, maxView Storage Manager displays two 'Unassign Spare' icons on the ribbon, in the Physical Disk group; one on the first row, the other on the second. Only the one on the first row is enabled.

- With Microsoft Internet Explorer 10, the controller firmware update wizard does not show the f/w update file name when the upload completes. To refresh the display, click Next then Back.

- With Apple Safari, the controller firmware update wizard supports loading only one f/w update file at a time. Trying to load multiple files fails with an "invalid size" error.

4.11 Remote System Issues

On Linux, maxView Storage Manager may fail to connect with remote Linux or Solaris systems, returning an "Add system operation Failed" message. To avoid this problem, add the local host IP address in the property 'localip' in the configuration file /usr/StorMan/config/server.properties; for example, localip=10.16.32.25. The remote system will read this IP address if it does not find a proper IP address during the connection process.

4.12 Power Management Issues

- Power management is not supported under FreeBSD.

- In maxView Storage Manager, the power management setting in the Logical Drive Creation wizard is not saved after the logical drive is created. It is always disabled. WORKAROUND: enable power management for the logical

drive with the Set Properties operation.

  4.13 RAID 50/RAID 60, Max Drives

      The maximum number of drives in a RAID 50 or RAID 60 differ
      between maxView Storage Manager, ARCCONF, and the BIOS:

      - BIOS and ARCCONF: 128 drives max

        RAID 50 - From 2-16 legs with 3-32 drives/leg
        RAID 60 - From 2-16 legs with 4-16 drives/leg

      - maxView Storage Manager:

        Assumes 2 legs for RAID 50/RAID 60 (non-selectable)
        RAID 50 3-32 drives/leg (64 total)
        RAID 60 4-16 drives/leg (32 total)

  4.14 RAID 10 Rebuild Order

      With a degraded RAID 10 logical drive, the drive is rebuilt
      one leg at a time, not in parallel.

  4.15 Verify with Fix

      In maxView Storage Manager and ARCCONF, the Verify with Fix
      operation is NOT available when:

      1. The logical drive has a non-redundant RAID level
      2. Other tasks are in progress on the logical drive
      3. The logical drive is in a non-optimal or impacted state
      4. The logical drive is Quick initialized

  4.16 ARCCONF Backward Compatibility

      ARCCONF is backward compatible with older Adaptec controller
      models. As a result, the ARCCONF user's guide and online help
      show command options that are not supported by Adaptec Series 7
      controllers. Examples: with Adaptec Series 7, ARCCONF CREATE
      does not support 16KB and 32KB stripe sizes or RAID 5EE;
      with ARCCONF SETMAXCACHE, Adaptec Series 7 does not support
      ADDTOPOOL or REMOVEFROMPOOL.

  4.17 Online Help Issues

      In the maxView Storage Manager online help, some links
      show the full file path to the topic, rather than the
      topic title. The link itself is unaffected.

  4.18 Uninstallation Issues

      - If a previous version of maxView Storage Manager is installed
        on a system, you must remove it before beginning a new
        installation. You cannot upgrade an existing installation.

      - When using the installer's 'Modify' option to uninstall
        maxView Storage Manager, the 'Adaptec' folder is not
        deleted from the file system.

      - Uninstall Program, on the Windows Control Panel, incorrectly
        reports the size of maxView Storage Manager as 611MB if you
        previously removed individual components (like ARCCONF)
        with the installer's 'Modify' option.